

VIAVI

Network and Service Companion (NSC-100)

Residential and Small Business Test

Empower techs with the simplest, most comprehensive, fastest service activation test and troubleshooting solution.

The Network and Service Companion (NSC-100) allows techs and contractors to validate both network and service layers before sharing their test results with customers and providers.

- Simplify the closeout test process and analysis for both inexperienced and expert techs with one-button, one-screen result tests, all run under 1 minute.
- Prevent customer complaints or find the root cause of issues by testing at every access point (GPON, Ethernet, WiFi) for a clear and fast demarcation – the way your customer experiences it.
- Optimize WiFi coverage and performance; educate end users with simple room-by-room analysis. Get network improvement recommendations when performance is below expectation.



2019 Broadband Technology Review –
4.0 Diamond Award Winner



2020 Lightwave Innovation Award –
4.5 Winner

Benefits

- Simply test everything anywhere – PON, Ethernet, WiFi
- Verify true customer experience and physical network layer on all GPON¹, Ethernet and WiFi test interfaces
- Confirm PON service delivery is good before troubleshooting the premises
- Share reports directly via email
- Drive compliance of both direct and contracted staff with centralized, cloud-based workflow and result management

Features

- GPON, Ethernet and WiFi tests, including throughput test
- 3x3 WiFi antenna with 2.4 and 5GHz
- PON data analysis (PON-ID)
- PON power levels
- Future proofed for next gen PON (replaceable SFP+ ONT emulation)
- Job Manager

¹GPON IP Connectivity, Web Connectivity, and Throughput Performance Test, optional, custom ONT profile development required.

Specifications

GPON (Optional)	
ONU/ONT Emulation	Embedded VIAVI GPON SFP
Interface	SC/APC
Standard	G.984.2 GPON compliant
	G.988 OMCI compliant
Upstream (1310 nm) Tx Signal Power Range	0.5 dBm to 5.0 dBm
Downstream (1490 nm) Rx Signal Power Range	-28 dBm to -8 dBm
Test Results	PON Activation State, Power Level values from the SFP, PON ID, ODN Class, ONT ID – according to ITU-T G.984 and G.988 standards
Ethernet (Optional)	
Ethernet	RJ-45 (10M/100M/1G Ethernet)
	1G Ethernet SFP, 10G Ethernet SFP+
Standard	IEEE 802.3
	1 Gbps Ethernet, 10 Gbps Ethernet
Test Results	Ethernet Frames, IP Connectivity, Web Connectivity, Speed Test
TWAMP Reflector (Optional)	RJ-45, 1G Ethernet SFP
	TWAMP Light Reflector support
Port/L2/L3 Loopback (Optional)	RJ-45, 1G Ethernet SFP, 10G Ethernet SFP+
	Port Loopback and Source specific VIAVI Loopback support
WiFi (Optional)	
Interfaces	2.4 GHz, 5 GHz
Standard	802.11 a/b/g/n/ac
Antennas	3x3
Test Results	RSSI, PHY Rate, Channel, Band, Standard, Width, IP Connectivity, Web Connectivity, Speed Test, Channel Noise, Airtime, Estimated WiFi Throughput
Throughput / Performance Test (Optional)	
Interface	GPON, Ethernet, WiFi
TCP Throughput Test	Ookla Speedtest
	VIAVI TrueSpeed (RFC-6349)
	VIAVI SpeedCheck
Performance	1 Gbps for Ookla Speedtest, TrueSpeed, SpeeCheck 2 Gbps for Ookla Speedtest (1+1)
Test Results	Delay, Upstream and Downstream Bit Rates
User Interface	
Communication Interface	Bluetooth v5.0
Smart Device Support (recommendation)	Mobile Tech app
	Android 8 or newer
	iOS 12 or newer
VIAVI Instrument Support	ONX-580, ONX-CATV

Specifications continued

General	
Size	116 x 190 x 52 mm (4.6 x 7.5 x 2.0 in)
Weight	0.8 kg (1.7 lb)
Operating Temperature Range	Non-Charging: -10°C to 50°C
	Battery Charging: 0°C to 40°C
Storage Temperature Range	-20°C to 60°C
Operating Humidity Range	10% to 90% RH, non-condensing
Operating Altitude	4000 m max
DC Input Power	15V @ 3A, USB-C Power Delivery (PD)
Battery	32 W/hr Li-Ion rechargeable battery
	Field replaceable
Battery Life	1-day typical usage
Charge Port	USB-C
USB Host Port	USB-A (USB 3.0)

Ordering Information

Standard Packages		
PON Package	NSC100-GPON-BASE	GPON
	NSC100-GPON-PLUS	GPON, Ethernet , Speedtest
	NSC100-GPON-PRO	GPON, Ethernet, WiFi , Speedtest
Home Package	NSC100-HOME-PLUS	Ethernet , Speedtest
	NSC100-HOME-PRO	Ethernet, WiFi , Speedtest
Enterprise	NSC100-ENTERPRISE-PLUS	Ethernet, TrueSpeed
	NSC100-ENTERPRISE-PRO	Ethernet, WiFi, TrueSpeed
Loopback	NSC100-LOOPBACK-BASE	Ethernet 1G
	NSC100-LOOPBACK-PLUS	Ethernet 10G
All	NSC100-PLATINUM-1G	All
	NSC100-PLATINUM-10G	

Ordering Information continued

Options	
NSC-OC-GPON	NSC OneCheck GPON Option
NSC-OC-ETHERNET	NSC OneCheck Ethernet Option
NSC-OC-WIFI	NSC OneCheck WiFi Option
NSC-SPEEDTEST	NSC Ookla Speedtest Option
NSC-TRUESPEED	NSC TrueSpeed (RFC-6349) Option
NSC-SPEEDCHECK	NSC HTTP SpeedCheck Option
NSC-SPEEDTEST-2G	NSC Ookla Speedtest 2G Option
NSC-WIFI-EXPERT	NSC WiFi Expert Option
NSC-OPTICAL-ETHERNET	NSC Optical Ethernet Option
NSC-TWAMP-REFLECTOR	NSC TWAMP Reflector Option
NSC-LOOPBACK-1G	NSC L2/L3 1G Loopback Option
NSC-LOOPBACK-10G	NSC L2/L3 10G Loopback Option
NSC-FUSION-CLIENT	NSC Fusion Client Option
NSC-SFP-ELEC-1G	NSC 1G Electrical Ethernet SFP NSC
NSC-SFP-ELEC-10G	10G Electrical Ethernet SFP+
NSC-SFP-850-SR-1G-10G	NSC 1G and 10G Optical Ethernet SFP+ 850 nm SR
NSC-SFP-1310-SR-1G-10G	NSC 1G and 10G Optical Ethernet SFP+ 1310 nm SR
NSC-SFP-1550-SR-1G-10G	NSC 1G and 10G Optical Ethernet SFP+ 1550 nm SR
NSC-GPON-SFP	NSC GPON SFP - ONT Emulation
Optional Accessory	
NSC-CAR-CHARGER	NSC Car Charger with Cable
Replacement Parts	
NSC-BATTERY	NSC Battery
NSC-CHARGER	NSC Charger with Cable
NSC-STRAP	NSC Hand Strap
NSC-CASE	NSC Carrying Case